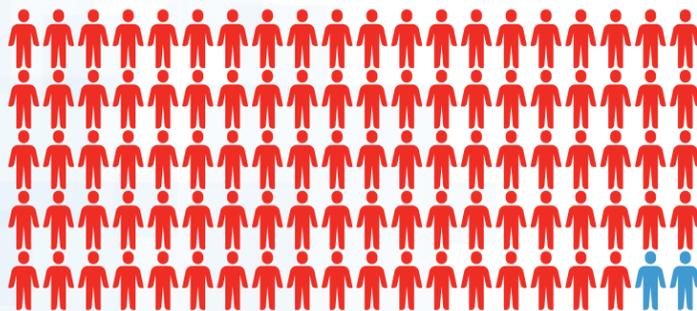


# 2021 END OF YEAR RESULTS PATIENT SURVEYS

Customer Survey from January - December 2021



Ninety-eight percent (98%) of 260 veteran patients who freely participated in ThermaZone's product survey stated that they would recommend ThermaZone to a friend.

## Non-opioid Pain Management



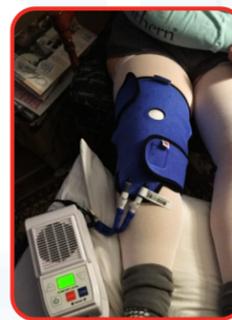
\*Photo provided by patient

“-----  
In the past, I have resorted to prescription pain medications to manage my severe headaches and upper neck pain. **With ThermaZone, relief is almost immediate, and without the negative effects of medication.** I am extremely satisfied with the device and thankful to the Veteran Affairs Medical Providers for their support in finding alternative methods for treatment.

- M. Trevino  
U.S. Army

## "ThermaZone Improved My Healing Process 10-fold!"

“-----  
I went through a painful period of surgery and rehab for almost 2 years. I feel that ThermaZone improved my healing process 10-fold as to what it would have been without it. I was able to get off the opioids after 6 months. Otherwise, I would have needed them the entire 2 years. The ThermaZone device gave me pain relief each day and the hope to keep moving forward.



\*Photo provided by patient

- Salt Lake City  
VAMC Patient

## OPIOID-FREE

Reduce opioid intake for pain\* of 240 VA Patient responses



## RELIEF PROVIDED

Satisfaction with relief provided\* of 260 VA Patient responses



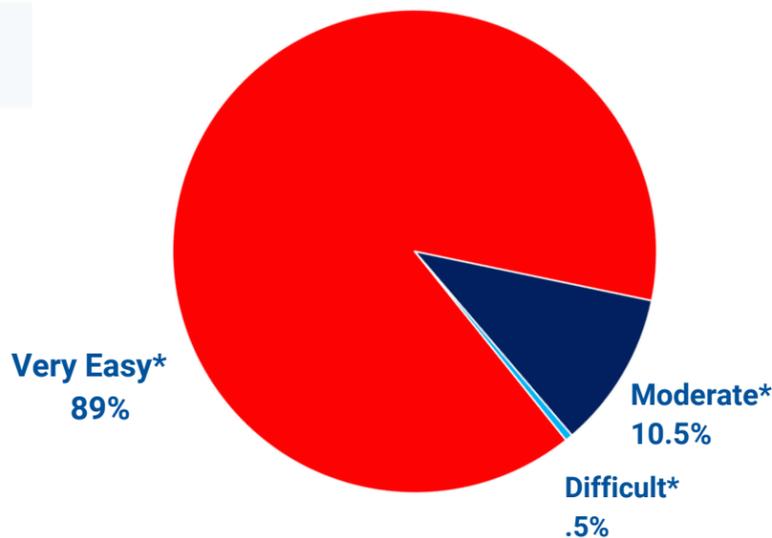
## TEMPERATURE

Satisfaction with time needed to achieve desired temperature\* of 260 VA Patient responses



## VA PATIENT FEEDBACK: PRODUCT'S EASE OF USE

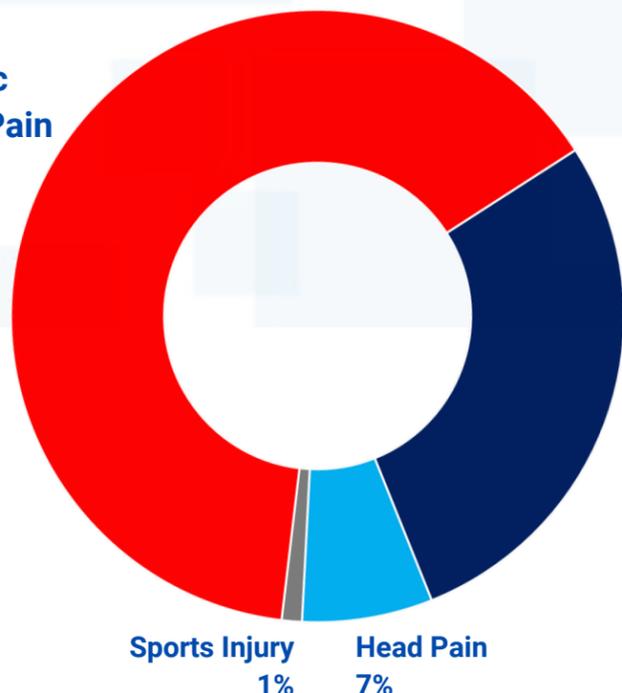
\*of 260 VA Patient responses



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## TYPES OF VA PATIENTS WHO FREELY PARTICIPATED IN THE SURVEY



Post Surgery  
Rehab  
28%

ThermaZone® is committed to providing you support with your patient care. The above data was provided by 260 VA patients through our 2021 Customer Survey (January - December).

